#### 10<sup>th</sup> Annual NONPROFIT MANAGEMENT INSTITUTE

Building Resiliency: Yourself, Your Organization, Your Society

SEPTEMBER 10, 4:15 – 5 P.M.

#### IT GOES TO 11: COMMUNICATION MATTERS



#### **SEAN GIBBONS**

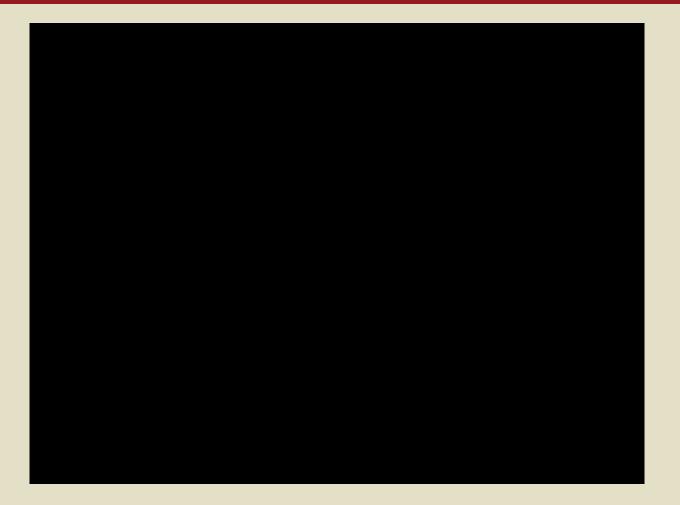
executive director, The Communications Network @SeanGibbons\_





#### #NPInstitute

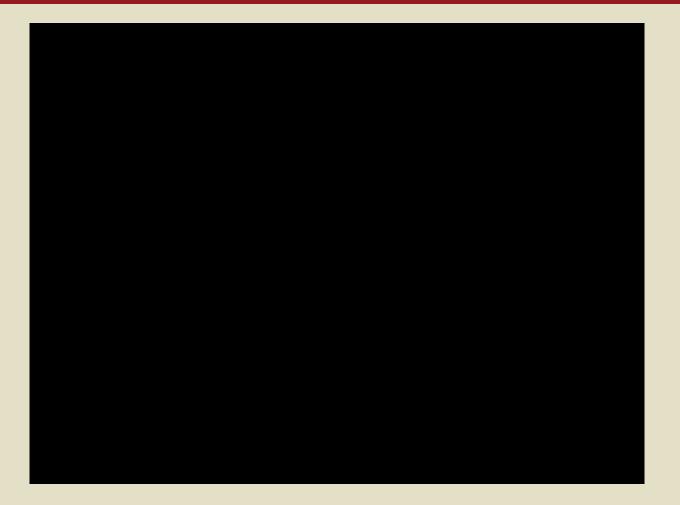
### It Goes to 11



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# Communication Matters

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### Organizations that communicate well are stronger, smarter, and vastly more effective.

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### Create a Culture of Communication





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#### Organizational culture eats strategy for breakfast, lunch and dinner

#### Culture

Strategy

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### How Do You Get There?

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1

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2

## Leadership

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### Integration Across Organization

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### Examples

#### Center for American Progress



#### BILL& MELINDA GATES foundation



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### Brand

Every social change organization, no matter its size or purpose, has three key assets that shape its identity: resources, reputation and relationships.

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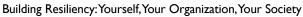


### Culture

Communicating organizations cultivate certain qualities that make their work compelling to others. You may not have all in equal measure, but you need a minimum supply of each to succeed.

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### Strategy

Effective organizations are always strategic (deliberate and intentional) about their communication choices, weighing several distinct, yet related, variables before they act.

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