









STANFORD SOCIAL INNOVATION REVIEW PRESENTS

DATA ON PURPOSE

TELLING GREAT STORIES WITH DATA

February 9, 2:45 - 3:45 p.m.

Data Mining for Crafting Cohesive Narratives



Cheryl Phillips Investigative Data Journalist; Hearst Professional in Residence, Graduate Program in Journalism, Stanford University











STANFORD SOCIAL INNOVATION REVIEW PRESENTS





Finding the Facts

- What to know
- Who to find out about
- How to distill it
- It's all about the story





Consider the **TYPES** of Sources

Instead of digging for a specific fact, ask yourself: Who would have this type of information?

- Individuals Informal sources
- Organizations Institutional sources
 - Businesses
 - Governments
 - Associations
- Universities Scholarly sources
- News organizations Journalistic sources





What to Know: Everything is Data

Type of organization: Business, Government, NFP, NGO

- Standards: laws, regulations, internal policies
- Money trails: annual financial audits and reports, internal budgets and forecasts.
- Government records: funding requests, financial reports, audits, inspections, licenses, complaints, SEC, OSHA, pollution, campaign finance.
- Real estate records
- Consultant reports





How to Find it: GOOGLE HACKS

- "full name or phrase"
- rphonebook: john doe, ca
- site:gov or site:fhcrc.org
- link:www.whatever.com
- filetype:pdf or doc or PP etc.

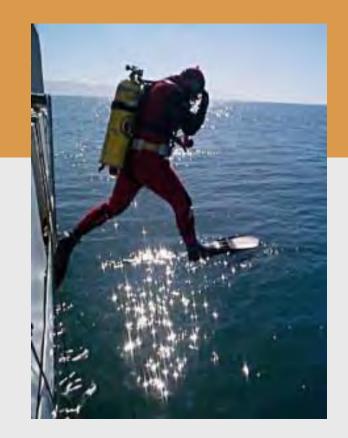




Dive Deeper

Search engines typically miss:

- Database information
- Content behind firewalls
- Content behind registration screens
- Dynamically generated pages







How to find it

- Federal Audits
- GAO reports
- Guidestar
- National Center for Charitable Statistics

- Reporter's Desktop
- The Internet Archive
- www.searchsystems.net
- www.rtknet.org





How to find it

- Research Buzz
- Wolfram Alpha
- Factfinder





Once You Have the Data: How to Distill it

- Chronology
- Experts
- Analysis
- Start with a spreadsheet if you can





Timelines Come From Spreadsheets





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Corporation in Name of State o

2001

2000

Deficit -\$770,609

Three top station executives leave KCTS. Board Chairman Doug Beighle says the departures are not related to problems at the station.

> Barry Mitzman, host of "Serious Money," quits after budget cuts.

Gates Foundation makes an \$11 million matching donation for digital conversion technology. 2001

Deficit -\$3,415,916

Kay Ingram, vice president of program development, resigns. Eight people laid off.

Anderson Consulting reviews KCTS budget process for free. The negative review cites a "lack of reality in the budgeting process."

Employees write to board to complain about Clark's management.

KCTS fails to pay \$2.8 million in dues to PBS. 2002

Deficit -\$2,469,721

KCTS' new adult science series, "The Eyes of Nye," runs into production and legal problems.

KCTS consultant Vanessa Greene tells CEO Burnill Clark he should retire for good of the station.

Clark approaches the city and Seattle Center officials to negotiate deferring rent of \$229,000 until 2006.

Number of members: 129,094

2003

Corporation for Public Broadcasting withholds nearly \$750,000 in funding for KCTS because the station's financial reports are late.

All four Channel 9 stores are shuttered to save money.

Yesterday: Clark retires, efffective Oct. 31. National productions scaled back and up to 35 layoffs are announced.

> Sources: KCTS, Seattle Times staff research









Using the Right Tools: PDFs

For data in PDFs, use Tabula or CometDocs

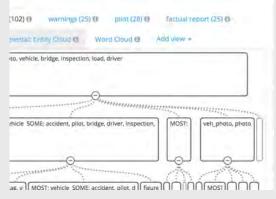




Tabula is a tool for liberating data tables locked inside PDF files.

For text in PDFs, try

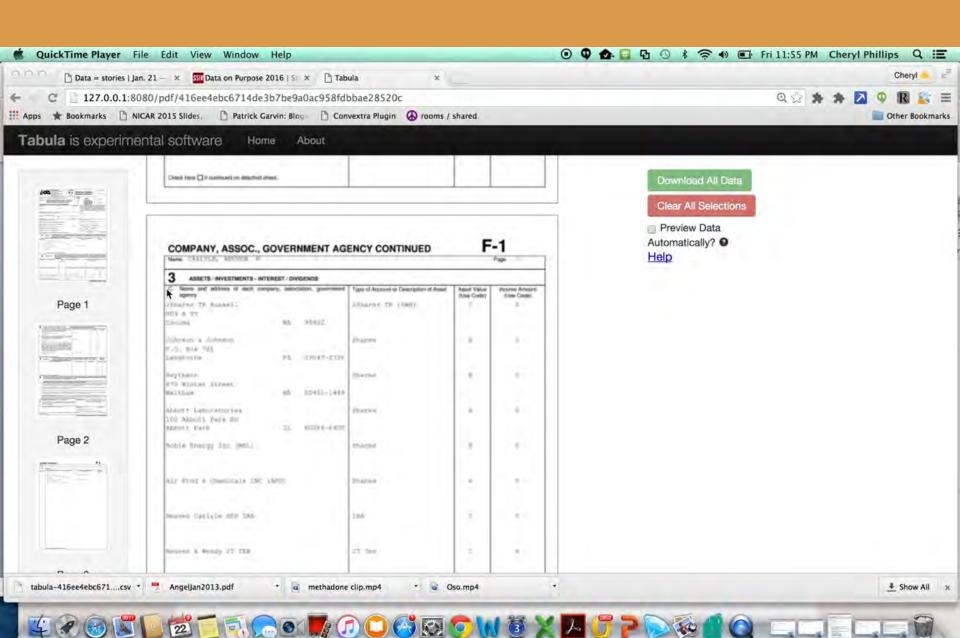
Overview







All data is dirty data



Using the Right Tools: Downloading & Scraping Data

- Dataminer (Chrome)
- import.io (app)
- Downthemall (Firefox)





Using the Right Tools: Cleaning & Standardizing Data



Show as rows records





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		1.	ATLANTICARE REGIONAL MEDICAL CENTER; 1925 Pacific Ave; Atlantic City; NJ; 08401	Atlanticare Regional Medical Center	1925 Ave	
ò		2.	Atlanticare Regional Medical Center; 1401 Atlantic Avenue; Atlantic City; NJ; 08401	Atlanticare Regional Medical Center	1401 Avenu	
	150	3.	ATLANTICARE REGIONAL MEDICAL CENTER-MAINLAND; 2500 English Creek Avenue; Galloway Twp; NJ; 08401	Atlanticare Regional Medical Center-	2500 l Creek	

Show: 5 10 25 50 rows

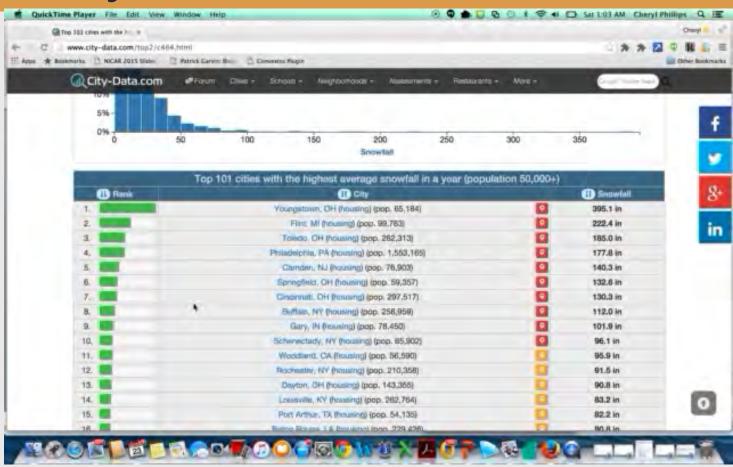
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Getting Structured Data Can be Easy

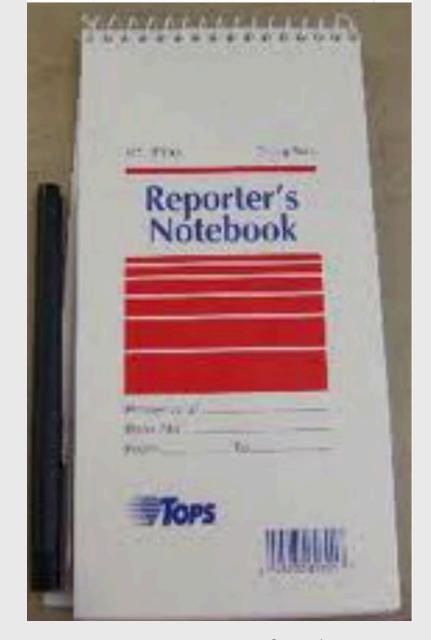








Avoid Notebook Dump







26% of Fullerton city workers crack \$100K club

October 12th, 2011, 9:23 pm · 💭 View 1 comment

· posted by Teri Sforza, Register staff writer











Twenty six percent of Fullerton city workers earned more than \$100,000 in total compensation in 2009 — and seven earned more than \$200,000, according to figures from the state controller's office.

Average total compensation for all 1,013 reported positions — including part-timers — was \$64,563. Of those, 262 made more than \$100K.

If we pull out just full time workers — which we're defining as those with pension benefits — there were 738 employees. Of those, 35.4 percent earned more than \$100K, and the average comp was \$85,942.

This makes Fullerton one of the most modest-paying older cities we've examined thus far. Grande dames such as **Orange**, **Anaheim** and **Santa Ana** had many more highly-paid city workers, and considerably higher average compensations. (The word "bankruptcy," in fact, has been whispered in Santa Ana city hall.)

The upper echelon of city employees is dominated by folks in the fire and police departments, while the lower echelons are dominated by parks and recreation, maintenance and library workers.

Fullerton spokeswoman Sylvia Palmer asked us to note that, since these figures were reported for 2009, the city has taken more steps to increase efficiency.

The Fullerton and **Brea** fire departments have merged command staffs, resulting in significant savings; and **three** department head positions have been vacant since January (maintenance services, parks and recreation, and redevelopment and economic development). There are no immediate plans to fill those jobs, Palmer she said.

You can see pay detail on Fullerton city workers here. A breakout on full-time workers only is here.

PUBLIC SAFETY

Fullerton is one of the old O.C. cities that has its own fire and police departments. It spent 69.7 percent of its general fund budget on public safety last year.

These costs are weighing down many older cities: Santa Ana spent 77 percent of its budget on police and fire last year; while Westminster, Stanton and Garden Grove also spent more than 70 percent on public safety. (Vallejo declared bankruptcy after those costs reached 80 percent, so it's something to watch for. The more money that goes here, the less that goes to other city programs like parks and maintenance.)

FIRE: As one of the grande dames, Fullerton has its own fire department (newer cities contract with the Orange County Fire Authority for service).

- Fullerton reported 106 total paid positions in the fire department, including a handful of part-timers.
 Average comp was \$104,714.
- Counting only full-timers, and there were 100 employees, with average comp of \$110,557.
- See details of fire department comp here.







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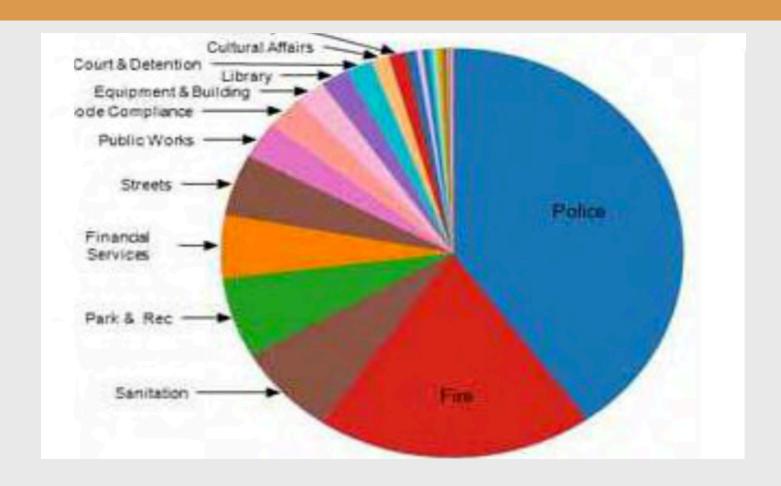
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Department	Classification	Total Wages Subject to Medicare (Box 5 of W-2)	Applicable Defined Benefit Pension Formula	Employees' Share of Pension Contributions	Deferred Compens ation	Health, Dental, Vision	Total
Police	Police Captain	\$256,376	3%@50	\$7,457	0	0	\$263,833
Fire	Battalion Chief	\$176,473	3%@50	\$6,704	0	\$28,656	\$211,833
Fire	Battalion Chief	\$200,610	3%@50	\$4,623	0	0	\$205,233
Fire	Fire Chief	\$193,932		\$8,915		0	
Fire	Fire Marshal/Divisio n Chief			\$7,288	0	\$28,656	\$192,633
Fire	Division Chief - Operations	\$161,700	3%@50	\$7,443	0	\$23,287	\$192,430
Police	Police Captain	\$176,788	3%@50	\$7,895	0	0	\$184,683
Police	Police Lieutenant	\$157,580	3%@50	\$6,893	0	\$15,916	\$180,389
Police	Police Lieutenant	\$157,580	3%@50	\$6,893	0	\$15,916	\$180,389
Fire	Battalion Chief	\$140,998	3%@50	\$5,210	0	\$28,656	\$174,864
Police	Police	\$155 508	3%@50	\$6.893	0	\$0.833	\$172 234







Finding the Patterns & Outliers: That's Where the Story Is

- Spreadsheets are always a good place to start
 - Sorting
 - Filtering
 - Pivot Tables
 - Basic Charts
- Structured Query Language for databases
 - Sorting & Filtering
 - Group By
 - Joins
- Mapping
 - Google Fusion Tables
 - Tableau Public (no geocoding)
 - Esri Arcmap (paid)/Esri Storymaps (free version)
 - CartoDB
 - Mapbox
 - QGIS (open-source)

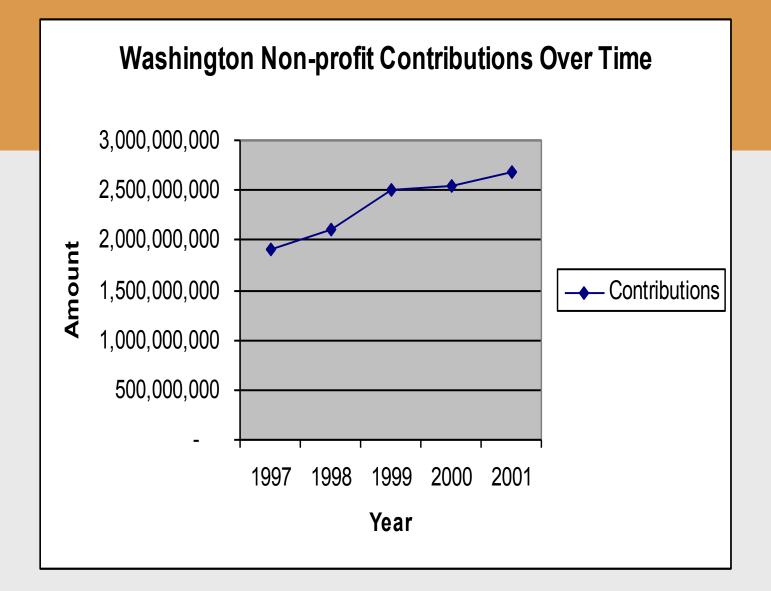




Using the Information to Find Trends

National Center for Charitable Statistics data:

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	112985426	CRANKY DESTROYERS	WA.	D.	099	HUMAN SERVI	12520 14TH AV	SEATTLE		
		GIRAFFE PROJECT INC	WA	D	D99	ENVIRONMENT		LANGLEY		
	133404830	U.S. INTERRELIGIOUS COMMITTEE FOR PEACE IN TH	WA	Q	Q40	INTERNATIONA	922 131ST NW	MARYSVILLE		
	133444882	EATING DISORDERS AWARENESS & PREVENTION II	WA	G	G70	HEALTH	603 STEWART	SEATTLE		
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	136106503	SPAFFORD CHILDRENS CENTER ASSOCIATION	WA	L	L41	HUMAN SERVI	4550 132ND AV	BELLEVUE		
	141752216	ANIMAL PEOPLE INC	WA.	D	D20	ENVIRONMENT	PO BOX 960	CLINTON		
	222207869	GLASS ART SOCIETY INC	WA	À	A40	ARTS, CULTUR	1305 FOURTH /	SEATTLE		
	222601914	FOUNDATION FOR COMMUNITY ENCOURAGEMENT I	WA	S	S20	PUBLIC, SOCIE	PO BOX 17210	SEATTLE		
•	222968673	UNIDENTIFIED MOVING OBJECTS COMPANY INC	WA	A	A99	ARTS, CULTUR	PO BOX 347	VASHON		
	223190778	AWARENESS SOCIETY A NEW JERSEY NONPROFIT	WA	В	B99	EDUCATION	26331 NE VALL	DUVALL		
	226059828	AMERICAN GLOXINIA & GESNERIAD SOCIETY INC	WA.	C	C42	ENVIRONMENT	2913 N MONRO	TACOMA		
	231663798	EUROPEAN CHRISTIAN MISSION	WA.	X	X20	RELIGION-REL	PO BOX 1006	POINT ROBE		
	232616113	MAX ARONOFF VIOLA INSTITUTE	WA	A	A6E	ARTS, CULTUR	6302 54TH AVE	TACOMA		
	237004247	SEATTLE DRUG & NARCOTIC CENTER SEADRUNER	WA.	F	F22	HEALTH	PO BOX 24344	SEATTLE		
	237005501	KADLEC MEDICAL CENTER FOUNDATION INC	WA	E	E11	HEALTH	888 SWIFT BLV	RICHLAND		
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	237034379		WA.	N	N63	HUMAN SERVI	28 CHELAN KE	BELLEVUE		
	237036375	BELLINGHAM CHRISTIAN SCHOOL INC	WA.	В	B24	EDUCATION	1600 E SUNSE	BELLINGHAN		
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What is the Story?

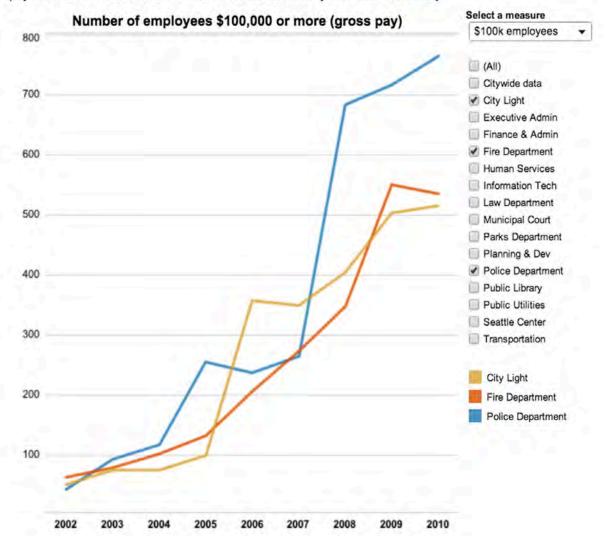
Does your visual storytelling back up your nut graf or theme?





City of Seattle's highest-paid employees by department

The number of city of Seattle employees making at least \$100,000 increased more than tenfold since 2002. Last year, about one in five employees made that much. Using this interactive chart, you can explore payroll data for the city's biggest departments, including how many employees made six figures and each department's median pay and overtime. Hover over the lines or click to see each year's data. Read story







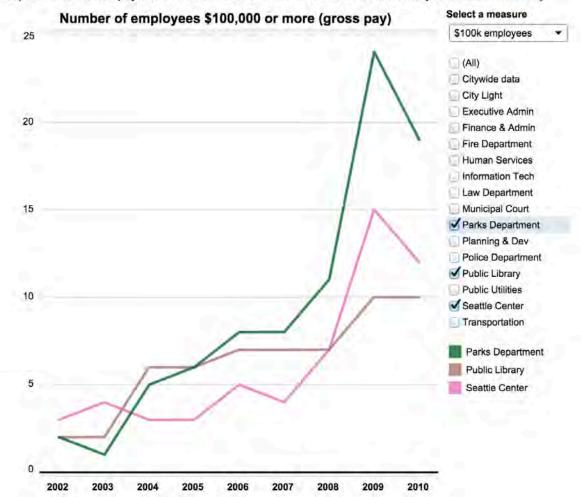






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Are There Patterns That Tell the Story?

- Chapters?
- By Issue?
- Over time?
- Geographically?

Circle back at the end.





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Name		Total	Present	Male	Female	Births	Relocated	Died	As of	
Abilene Zoo	Abilene	TX	6	0	0	0	0	3	3	7/10/12
African Safari Wildlife Park		OH								
Akron Zoological Park		OH	0	0	0	0	0	0	0	

GLAMOUR BEASTS: The dark side of elephant captivity



tan	Zoo at Ross Park		NY								
am Zoo		Birmingham	AL	8	4	4	0	0	2	2	7/10/12
rk Z		Des Moines	IA	2	0	0	0	0	- 1	1	7/10/12
Metroparks Zoo		Boston	MA	2	0	0	0	0	- 1	1	7/10/12
Desi	k Zoo	DOSTOFF	SD								1710712
			DE	-							
no.	7~										
			FL								
		Bronx	NY	31	3	0	3	1	7	21	7/10/12
		Chicago	IL.	28	0	0	0	0	11	17	7/10/12
	dens		SC								
		Buffalo	NY	19	2	0	2	0	11	6	7/10/12
	Tampa Bay (Busch Gardens Africa)	Tampa	FL	36	5	0	5	3	16	15	7/10/12
							2				
	rk Zoo, New Bedford	New Bedford	MA	3	2	0		0	1	0	7/10/12
		Tyler	TX	8	3	0	3	0	3	2	7/10/12
	00	Waco	TX	5	2	0	2	0	1	2	7/10/12
	ty Park Zoo		NJ								
	0		MA						-		
	Zoological Park		FL				_	_			
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	k Zoo		CA								
	oo at Warner Park		TN								
	timal Park	Albany	GA	3	0	0	0	0	3	0	7/10/12
	itain Zoo	Colorado Springs	CO	9	4	0	4	0	3	2	7/10/12
		Colorado Springs		3	-	U	-	0	3	-	7710712
	it Celebration Square	-	MI				-				
	k Botanical Garden	Cincinnati	OH	15	4	1	3	1	5	6	7/10/12
	oparks Zoo	Cleveland	OH	23	6	1	5	1	9	8	7/10/12
	Reptiland		PA								
	and Aquarium	Powell	OH	26	4	2	2	3	14	8	7/10/12
	and Conservatory	101100	MN								
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	ou or Empora	Denver	CO	13	4	2	2	0	6	3	7/10/12
		Royal Oak	M	9	0	0	0	0	5	4	7/10/12
	Zoo	Springfield	MO	35	4	1	3	10	21	10	7/10/12
	Kingdom		FL	22	12	4	8	8	6	4	7/10/12
	10.74	El Paso	TX	4	2	0	2	0	1	1	7/10/12
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	Park and Botanical Garden of Northwester		PA	7	0	0	0	0	4	3	7/10/12
	is Zoo	Lincoln	NE	- 1	0	0	0	0	1	0	7/10/12
	Idren's Zoological Garden	Fort Wayne	IN	1	0	0	0	0	1	0	7/10/12
		Fort Worth	TX	27	5	1	4	6	10	12	7/10/12
	fe Center		TX								
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	00	Brownsville	TX	11	0	0	0	4	4	7	7/10/12
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	and Museum		SD								
		Greenville	SC	4	2	0	2	0	2	0	7/10/12
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	on Zoo		IL.								
	poamerica)	Hershey	PA	1	0	0	0	0	1	0	7/10/12
	City Zoo)	Salt Lake City	UT	11	3	0	3	2	0	8	7/10/12
	(apiolani Park Zoo)	Honolulu	H	9	2	0	2	0	2	5	7/10/12
	reprotein Park 200)				7						
		Houston	TX	28	7	3	4	16	6	15	7/10/12
			KS								
	fari Wildlife Park	Port Clinton	OH	1	0	0	0	0	1	0	7/10/12
5		Indianapolis	IN	16	8	1	7	6	6	2	7/10/12
	inservation Center	Somerset County	PA	6	5	1	4	0	1	0	7/10/12
700	logical Garden	Jackson	MS	3	0	0	0	0	2		7/10/12
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BENJAMIN BENSCHNEIDER / THE SEATTLE TIMES

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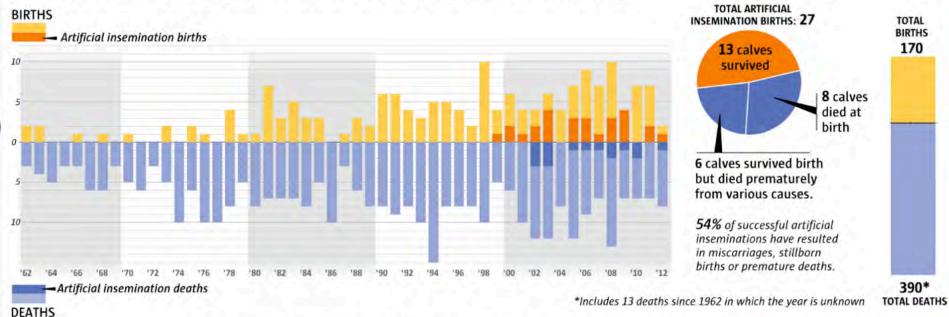






Zoo elephants: 50 years of life and death

Over the past 50 years, elephant deaths in U.S. zoos have outstripped births by a ratio of 2-to-1. Zoos have tried to replenish the ranks of captive elephants with an aggressive artificial-insemination program, but results have been inadequate.



Source: Association of Zoos and Aquariums October 2012

Research and reporting by MICHAFI 1 REDENS

Graphics by MARK NOWLIN / THE SEATTLE TIMES







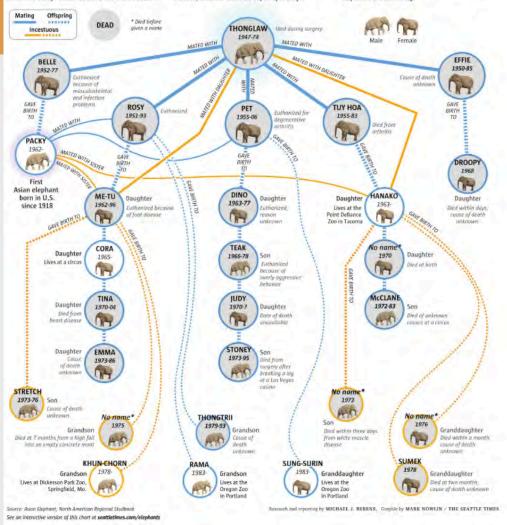
The troubled history of an elephant family

Fifty years ago, Packy became the first elephant born in a U.S. zoo, captivating millions of people far beyond Seattle, where he was conceived, and Portland, where he was born. The birth and economic boon from Packy-mania set off a quest by zoos for their own baby elephants – a quest that continues today. Obscured has been the troubled

family history of Packy and his father, Thonglaw, Following long-abandoned practice, the Oregon Zoo mated Thonglaw with his daughters and Packy to his sisters, producing damaged offspring. Thonglaw died at age 27 from an adverse reaction to anesthesia during surgery for chronic foot disease, which is linked to captivity, Packy's

mother, Belle, was euthanized because of a foot infection. One family member was euthanized for being too aggressive. Another died during surgery to repair a broken leg suffered at a Las Vegas casino.

Of the 22 offspring of Thonglaw and Packy, six elephants are still living.



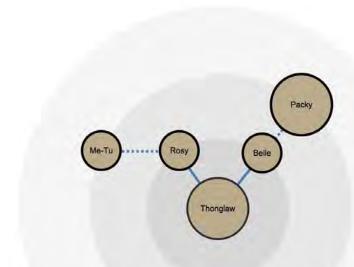












1962











Is There One Narrative Touchpoint?

The Seattle Times

PHARMA'S WINDFALL .

PHARMA'S WINDFALL

The mining of rare diseases

Thirty years ago, Congress acted to spur research on rare diseases. Today, we have hundreds of new drugs — along with runaway pricing and market manipulation, as drugmakers turn a law with good intentions into a profit engine.

By MICHAEL J. BERENS and KEN ARMSTRONG





Her vision failed first.

Then she fell asleep at school from inexplicable fatigue. Even walking proved difficult, often impossible, as she knocked into furniture and walls. It was like an electrical switch in her body toggled without warning. Some days she was in control, most she was not.





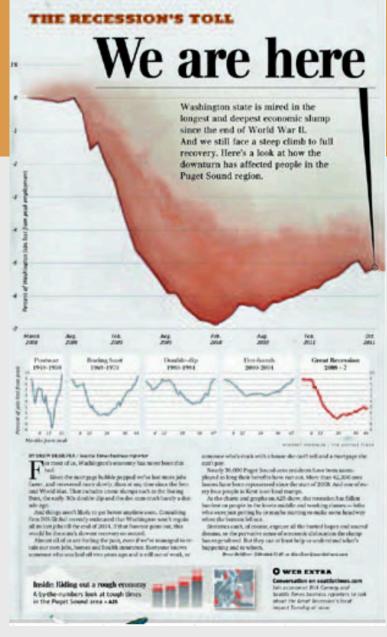




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StanfordSOCIAL INNOVATION Review



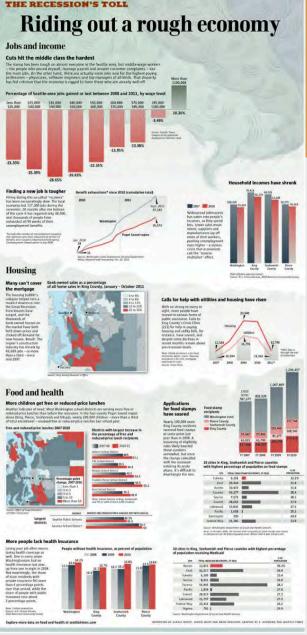






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Finding the Patterns & Outliers: That's Where the Story Is

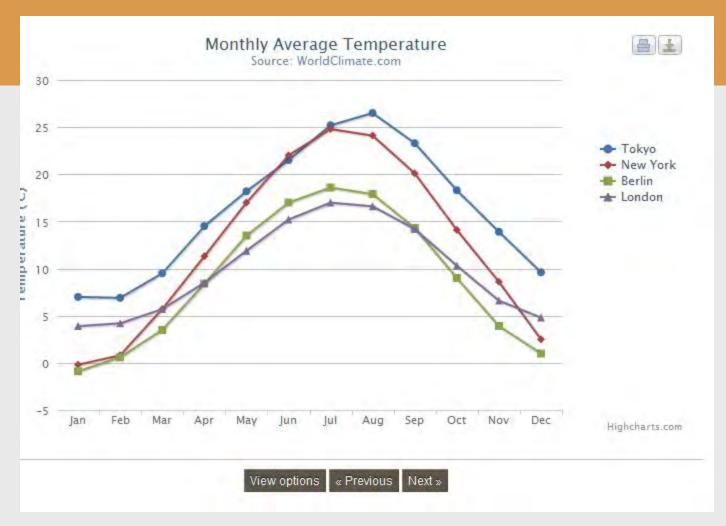
Visualizing the data

- Plotly
- Highcharts
- Silk
- Tableau Software and Tableau Public
- Javascript





Highcharts



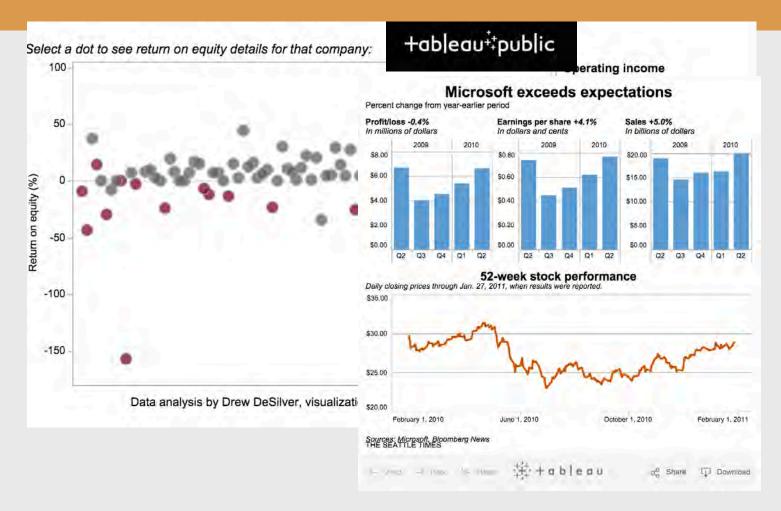
http://www.highcharts.com







Tableau Public









Visualizations as sidebars

METHADONE AND THE POLITICS OF PAIN

Silent deaths

Politics of pain

A troubled clinic



PHOTO BY MIKE SIEGEL / THE SEATTLE TIMES

Sara Taylor, mother of former King County 911 dispatcher Angeline Burrell, describes her daughter's battle with disabling chronic pain and her overdose death from methadone. At left is Taylor's husband, Dale.

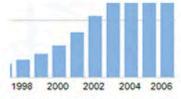
State pushes prescription painkiller methadone, saving millions but costing lives

To cut costs, Washington steers Medicaid patients to a narcotic that costs less than a dollar a dose. The state insists methadone is safe. But hundreds die from it each year - and more than anyone else, it's the poor who pay the price.

MORE IN THE SERIES:

- Update: 'Preferred' pain drug now called last resort
- Update: State plans emergency warning on risks of methadone
- Video: Methadone's toll
- III Timeline: State defends methadone as deaths rise
- Silent deaths: source documents
- How we did it: our analysis
- Seattle Times methadone investigation wins 2012 Pulitzer Prize
- Times awarded Selden Ring Award for Investigative Reporting

Methadone consumption and deaths: Numbers tell the story



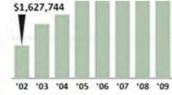
Interactive: Use has skyrocketed since state put drug on list



Interactive: More deaths from methadone than other drugs



Interactive: In Washington, victims are clustered in poorer



Graphic: The costs of hospital care linked to methadone have



Interactive: Nationwide, Washington stands out as one of



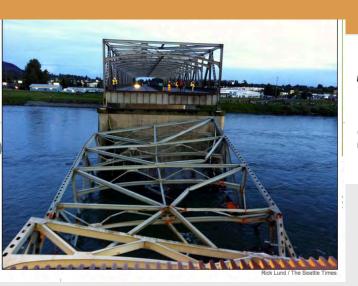


STANFORD SOCIAL INNOVATION REVIEW PRESENTS





Bridges



7 low highway bridges hold similar risks to Skagit span

Environment | Local News | Transportation

Span wasn't built to take critical hit

Originally published May 24, 2013 at 12:19 am | Updated May 24, 2013 at 6:37 am

By Mike Lindblom • Cheryl Phillips

Washington state has seven other highway bridges with clearances as low as the Interstate 5 Skagit River bridge, where an overheight load destroyed one of four spans last week.

That fact suggests that without tougher oversight of cross-state hauling, the same kind of accident could happen again.







Bridges

Began as a Google Fusion Table

Was analyzed in Excel and a SQL database Refined for presentation in Mapbox

Tuesday, May 28, 2013 - Page updated at 10:54 AM Map: 'Structurally deficient' bridges in Washington state The 2012 National Bridge Inventory shows 143 state-maintained bridges classified as "structurally deficient," which means that a bridge "requires repair or replacement of a certain component, such as cracked or spalled (damaged) concrete or the entire bridge itself," according to the Washington State Department of Transportation. Being structurally deficient does not imply that the bridge is in danger of collapse or unsafe for travel. The I-5 bridge that collapsed over the Skagit River was not classified as structurally deficient, though the span wasn't built to take a critical hit. Inspectors give bridges sufficiency ratings based on a 100-point scale that takes into account several factors, including structural adequacy, serviceability and how essential the bridge is for public use. ✓ Recommend

✓ You, Alexa Vaughn and 353 others recommend this. In 2012, Washington had 66 143 structurally deficient bridges were built **50 or** bridges have a sufficiency bridges are also fracture-critical bridges fracture-critical. structurally deficient rating of 50 or below carry 10,000 or more more years ago. out of a scale of 100. meaning one failure could vehicles per day, on ruin an entire span. average. In some instances, a bridge may seem to be counted twice. That is because each side of the bridge can be a separate structure and so has its own inspection record. http://seattletimes.com/flatpages/local/structurally-deficient-bridges.html LAUREN RABAINO, CHERYL PHILLIPS AND DEAN KRAMER / THE SEATTLE TIMES







Oso Landslide



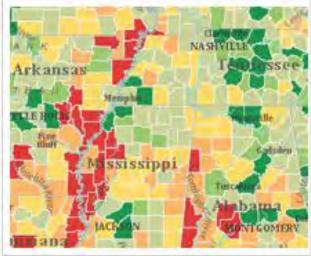






ESRI Mapping for Everyone





Make a Nuclear Proximity Map See how close you are to U.S. nuclear plants.

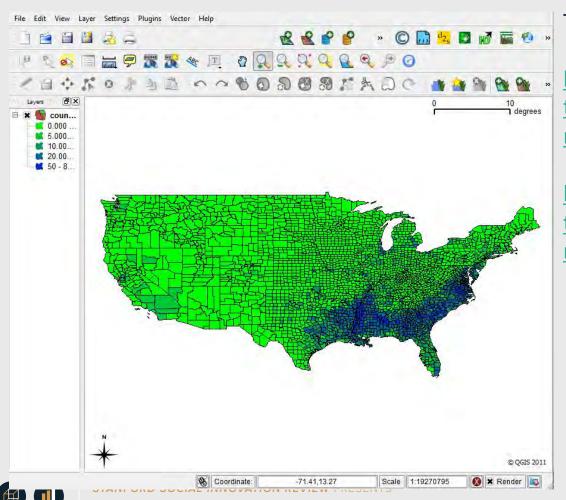
Make a Demographic Map
Make and share a map of a
selected area in the U.S.
showing various census data.

http://www.esri.com/mapping-for-everyone





QGIS (qgis.org)



Timothy Barmann tutorials: Intro:

http://

tbarmann.webfactional.com/ nicar/qgis tutorial/

Dynamic maps:

http://

tbarmann.webfactional.com/
nicar/js_mapping/tutorial/

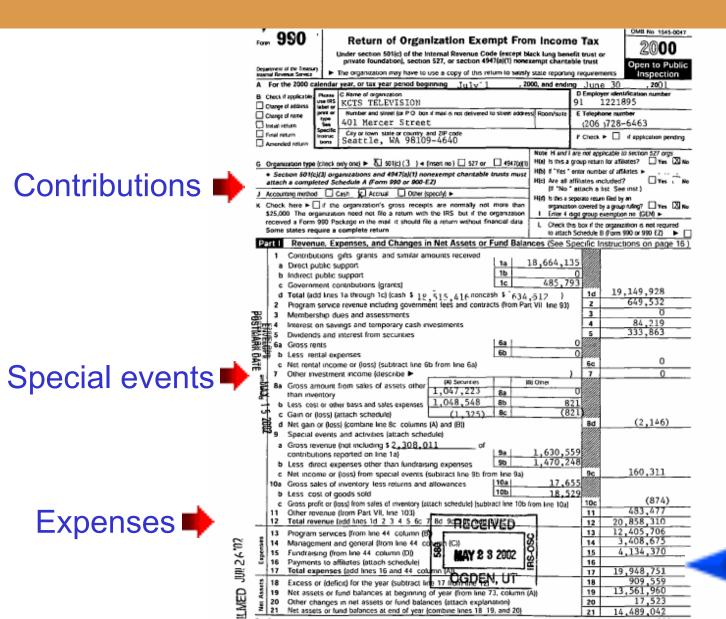
http://www.esri.com/mapping-for-everyone





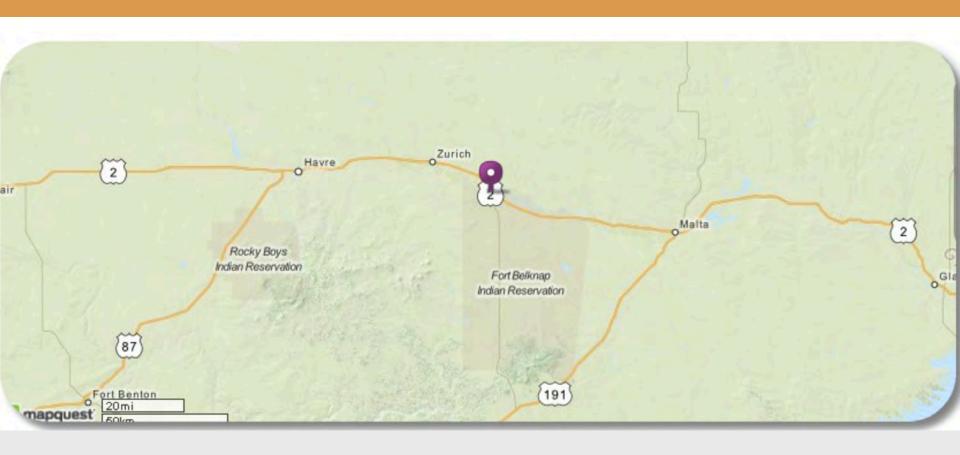


Mind the Gap



The bottom line

Mind the Gap



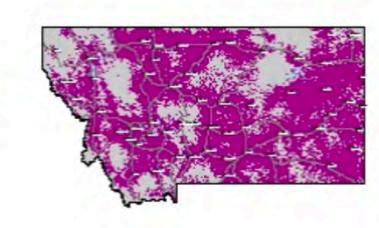






STCellularWireless

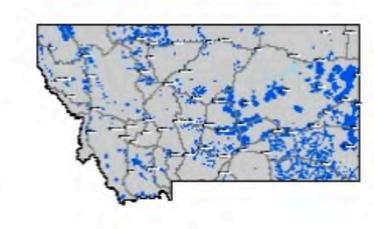
This map illustrates the availability of cellular wireless broadband internet service throughout Montana. Cellular wireless internet is broadcast from cellular towers to a cell phone or other mobile device without a physical connection. Please note that all cellular mobile wireless represents data only and not voice.



Download Full Map 🔁

STDSLAvailability

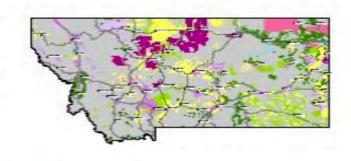
This map illustrates the availability of DSL broadband internet service throughout Montana. DSL or digital subscriber line is a group of technologies that transmit digital data over the wires of a local telephone network. The DSL coverage in this map includes both asymmetric (ADSL) and symmetric (SDSL) technologies.



Download Full Map 🔀

STSpeedMax

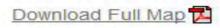
This map illustrates the maximum broadband internet speed in a given area for all broadband technologies (e.g., DSL, Cable Modem, Fiber, and Fixed Wireless) excluding mobile wireless. For example, if a given area has reported speeds of 1.5 mbps to 3 mbps, 3 mbps to 6 mbps, and 6 mbps to 10 mbps regardless of provider or type of technology, only the 6 mbps to 10 mbps would be displayed in the map.

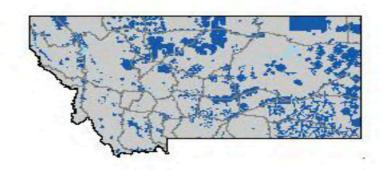


Download Full Map

STWired

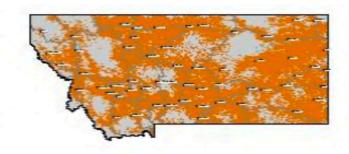
This map illustrates the availability of wired broadband internet service. Wired internet is defined as having a physical connection to the end user and includes DSL, cable modem, and fiber technologies.





STWireless

This map illustrates the availability of wireless broadband internet service. Wireless internet includes broadband broadcast from cellular towers or fixed wireless which connects two fixed locations (e.g., buildings) with a radio or other wireless link. Please note that all cellular mobile wireless represents data only and not voice.







STANFORD SOCIAL INNOVATION REVIEW PRESENTS















STANFORD SOCIAL INNOVATION REVIEW PRESENTS

DATA ON PURPOSE

TELLING GREAT STORIES WITH DATA

Audience Questions



Cheryl Phillips Investigative Data Journalist; Hearst Professional in Residence, Graduate Program in Journalism, Stanford University





